



Personal Email Hosting Recommendations
05/03/2023

To our valued customers,

We will be discontinuing our legacy email hosting services effective July 7th, 2023. This decision was not an easy one, and it was made after careful consideration of several factors. Unfortunately, the demand for this product has decreased over time and our business has shifted to providing internet service.

We understand that this may come as a disappointment to you, and we apologize for any inconvenience this may cause and want to provide you with notice to ensure that you had time to transition. Since the setup, support, and transfer of services are not our area of expertise, we wanted to provide you with resources and a recommended action plan:

1. Find a new personal email service provider.
2. Set up your new email account.
3. Send an email from your Forethought-hosted account to all your contacts that your email address is changing.
4. Set an automatic reply to your current email client to notify people of your new email address.
5. Copy over any old email into your new account.

We would like to take this opportunity to thank you for your loyalty throughout the years, and we wish you the best in migrating these services to a provider that specializes in personal email services.

Thank you again for your understanding and support.

Best regards,
Forethought

Detailed Action Plan:

1. Find a new personal email service provider:

This is for a personal account where you do not own the domain name. Your email domain name is owned by us (e.g., your current email address is @ forethought.net, frontier.net, brainstorminternet.net). These email addresses are not transferable to a new service provider. You will need to get a new email address.

The basic email service offered below is typically at no cost and easy to set up.

- Outlook.com from Microsoft ([LINK](#))
- Gmail from Google ([LINK](#))
- Yahoo mail ([LINK](#))
- iCloud for users of Apple devices ([LINK](#))

At cost, services may offer additional support and features including email, cloud file storage, and applications.

- Microsoft 365 for Home ([LINK](#))
- Google Workspace Individual ([LINK](#))

2. Set up your new email account:

Follow your new service provider settings to set up the new email account in your mail client of choice and mobile devices.

3. Send an email from your Forethought-hosted account to all your contacts that your email address is changing:

Notify your family and common contacts of your new email address and start using it moving forward.

4. Set an automatic reply to your current email client to notify people of your new email address:

This can be done with Microsoft Outlook for Windows and Mac, Windows Mail (included with Windows), and Apple Mail for Mac (included with MacOS). As there are many different versions of these applications, it is best to perform your web search for “Automatic replies for Outlook for Windows” or “Automatic replies for Windows Mail” specifying your mail client in its place.

5. Copy over any old email into your new account (optional):

Depending on what desktop mail client you use (Outlook, Windows Mail, Apple Mail), by having multiple accounts set up in the mail client, you should have the ability to drag & drop or move items between the two mail accounts.